CII - Medha Skill Institute

Address: P-5, Kasba Industrial Estate Phase – III
Kolkata - 700 107. India
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JOB DRIVE DETAILS	
Recruiting Organization Name	**Maybright ventures Pvt.Ltd (mPokket)**
Job Role	**DIGITAL CUSTOMER SPECIALIST**
Job Location	**PS Srijan Corporate Park, Retail Unit - 802, Tower - 1, Plot - G2, Street No. - 25, GP Block, 8th Floor, Saltlake, Sector - V, Kolkata - 700091 (Landmark - Near RDB Cinema Hall)**
Total Number of Openings	**250**
Gender	**Both**
Qualification	**12th pass or Graduate**
Responsibilities	• **Manage users by answering product and service-related questions to ensure excellent service standards** • **Maintain high user satisfaction. DCS will be the voice of mPokket interacting with our users, to solve product and service issues.**
Experience	**0-3 years of prior work-experience in the field or in a related area, Prior work-experience in a BPO / Contact Center (Voice Process - Outbound and Inbound 'preferred')**
Min. & Max. Age	**18- 32**
Salary	**CTC: INR 14,000 per month to INR 18,000 per month (Inclusive of PF and ESI benefits)**
Documents Need	**All education documents & Adhaar Card would be verified with original documents.**

PF + ESI	Yes
Facilities	**Other Compensation Benefits: Individual Performance based Incentives**
Weekly Leave	Yes
Spl. Criteria	**Should be 'Fluent' in English and/or Hindi.**
Shift Timing	**Office Timing: 8 AM to 9 PM, Flexible / Comfortable to work-in 'Rotational Shifts' (9-hour 'shift' pattern)**
Interview Location	**Present Interview Address – P-5, Industrial Estate Phase – III, Kolkata: 700107, Landmark – Opposite Bank Of Maharashtra**
Carry the following Documents	**CV with Formal Dress** ****Selected candidates should stay/relocate (preferably) within 30 Kms. from the office (Salt Lake, Sec. V)**
Contact Person	**JAYDEEP ROY – BDM** **CONTACT NO: 8276042424** ** 8276042626**

Click the link below for registration

https://forms.gle/2b2q85sJqM2a8pkD9

Apply now by 20th February